



Return Information:

You may return unused product(s) purchased from the Osiris Shoes Official E-Commerce site for a full refund within (30) days of the purchase date.

Returns must be accompanied by the original packing receipt and items must be in their original condition with tags still attached. Customers will receive a refund to the same form of payment used at the time of purchase within 10-12 days from the day that your return is received.

Mailing Your Return:

At this time, we do not offer free returns via mail and all return shipping costs must be prepaid by the customer. We highly encourage you to use a traceable shipping method and to retain your return tracking information until your refund is processed.

Please note: Items purchased at retail store locations cannot be returned via mail.

Here's how to submit your return via mail:

Complete the return questionnaire below and return it with your items in their original condition with tags still attached.

Securely pack merchandise in the original box, if possible, removing all extra labels from the outside of the package.

For all returns within the U.S., please select a carrier of your choice and send to the following address:

NRI C/O MEIOS INC.
ATTN: ELY BARAJAS / WEB RETURNS
1350 BROWN AVE.
RIVERSIDE, CA. 92509

Name: _____

Address: _____

Order# (Starts w/ M11): _____

Reason For Return: